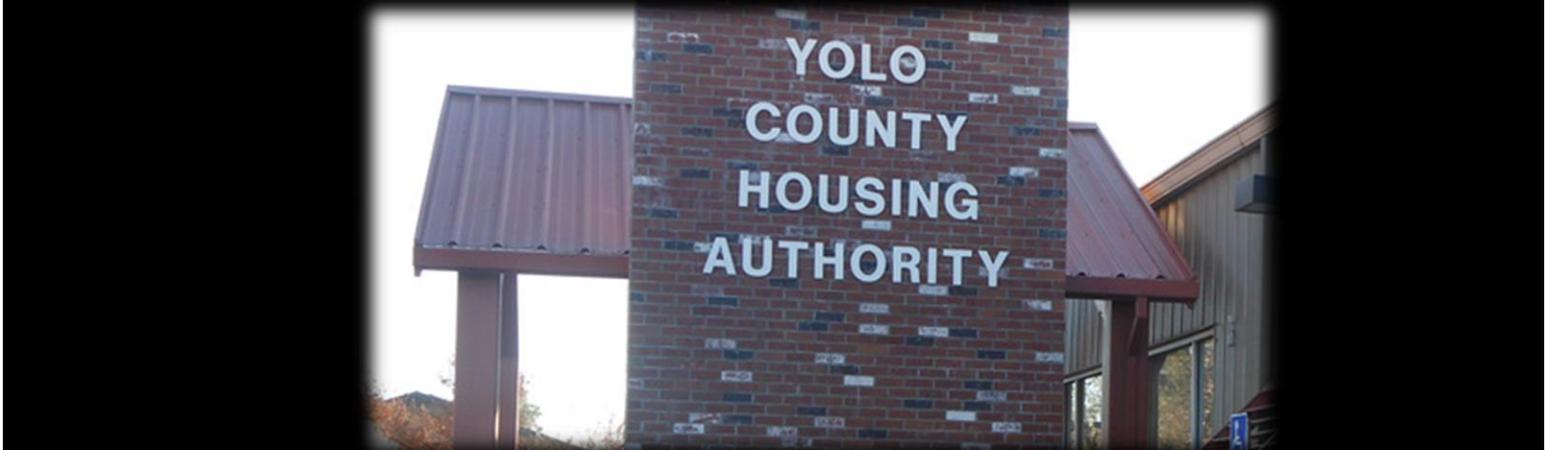
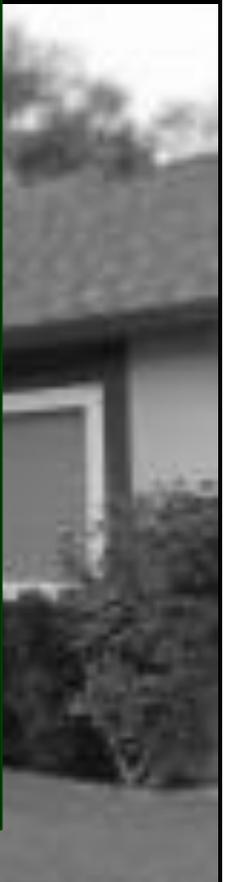




This document outlines the responsibilities of the Emergency Management Organization for Yolo County Housing

Yolo County Housing Emergency Operations Plan

Basic Plan



ACKNOWLEDGEMENTS

There are numerous individuals who have contributed their time, efforts, insights and resources towards the completion of this version of the Yolo County Housing Emergency Operations Plan (EOP). The strategies, guidance, and information in this plan represent the diligent work of numerous persons in the Agency.

Thanks go to all the persons who extended their time and energy into developing this Plan. Of special note is Ms. Brenna Howell of Howell Consulting, who developed this project on behalf of the County's Office of Emergency Services, under the direction of Ms. Dana Carey. Thanks also go to those persons who contributed by providing insights and data and supported the development of the plan.

As with any working plan, this document represents planning strategies and guidance as understood as of the date of this plan's release. This plan provides a framework to facilitate an organized and effective response to a catastrophic event.

LETTER OF PROMULGATION

September 2018

To: Officials and Employees of the Housing Authority of Yolo County

The preservation of life and property is an inherent responsibility of all levels of government. As disasters occur in devastating form at any time, Yolo County Housing must provide safeguards, which will save lives and minimize property damage through planning, preparedness measures and training. Sound emergency plans carried out by knowledgeable and well-trained personnel can and will minimize losses.

The Yolo County Housing Emergency Operations Plan (EOP) establishes an Emergency Management Organization and assigns functions and tasks consistent with the County of Yolo, California's Standardized Emergency Management System (SEMS) and the National Incident Management System (NIMS). It provides for the integration and coordination of planning efforts of multiple jurisdictions within Yolo County.

This plan was developed for Yolo County Housing with emergency services responsibilities, and in coordination with the cities and Yolo County. The content is based upon guidance approved and provided by the California Governor's Office of Emergency Services (Cal OES) and the Federal Emergency Management Agency (FEMA). The intent of the EOP is to provide direction on how to respond to an emergency from the onset, through an extended response, and into the recovery process.

Once adopted, this plan is an extension of the Yolo Operational Area Emergency Plans and the California Emergency Plans. It will be reviewed and tested periodically and revised as necessary to meet changing conditions.

The Yolo County Housing Commission gives its full support to this Emergency Operations Plan (EOP), and urges all public employees and individuals to prepare for times of emergency before they occur.

Chair, Yolo County Housing Commission

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APPROVAL AND IMPLEMENTATION

FOREWORD

The Yolo County Housing (YCH) Emergency Operations Plan (EOP) addresses Housing's planned response to extraordinary emergency situations associated with natural disasters, technological incidents and national security emergencies in or affecting the Agency. This plan does not apply to normal day-to-day emergencies or the established departmental procedures used to cope with such emergencies. Rather, this plan focuses on operational concepts and would be implemented relative to large-scale disasters, which can pose major threats to life, property and the environment requiring unusual emergency responses.

This plan accomplishes the following:

- Establishes the emergency management organization required to mitigate any significant emergency or disaster affecting the Agency.
- Identifies the roles and responsibilities required to protect the health and safety of our residents, property and the environmental effects of those emergencies and disasters.
- Establishes the operational concepts associated with the integration of YCH into a field response to emergencies, the YCH Emergency Operations Center (EOC) and coordination with the Cities (Davis, West Sacramento, Winters and Woodland) or the County of Yolo Emergency Operations Center (EOC) activities and the recovery processes.

PLAN APPROVAL AND IMPLEMENTATION

Upon concurrence of the YCH Housing Commission, the plan will be officially adopted and promulgated. The approval date will be included on the title page. The plan will be distributed internally and to those supporting allied agencies and community organizations that may have or play a coordination role in our EOC organization.

PLAN MODIFICATIONS

Upon the delegation of authority from the YCH CEO, specific modifications can be made to this plan without the signature of the Commission. This Emergency Operations Basic Plan supersedes all previous versions of the Emergency Operations Plan.

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RECORD OF CHANGES

(Note: File each revision transmittal letter behind this record page.)

Version Number	Implemented By	Date	Approved By	Approval Date	Description of Change
1	Yolo County Housing CEO	2011	Housing Commission	05/19/2011	Initial Version
2	Yolo County Housing CEO	2018	Housing Commission	XX/XX/2018	Revision to CPG 101 Agency Specific Format
3					
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RECORD OF CONCURRENCE

The following list of signatures documents each Commission Member's concurrence and receipt of the 2018 Yolo County Housing Emergency Operations Plan. As needed, revisions will be submitted to the Director's office.

Commission Member _____
DATE

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SECTION 1.0: PURPOSE, SCOPE, SITUATION AND ASSUMPTIONS

1.1 PURPOSE

The purpose of the YCH Emergency Operations Plan (EOP) is to provide the basis for a coordinated response before, during and after a disaster incident affecting the Agency.

This plan is the principal guide for the Agency's response to, and management of real or potential emergencies and disasters occurring within its designated geographic boundaries. Specifically, this plan is intended to:

- Facilitate multi-jurisdictional and interagency coordination in emergency operations, particularly between local government, private sector, operational area (geographic county boundary), state response levels, and appropriate federal agencies-
- Serve as an agency-specific plan, a reference document, and when possible, may be used for pre-emergency planning in addition to emergency operations.
- To be utilized in coordination with applicable local, county, state and federal contingency plans.
- Identify the components of the Emergency Management Organization (EMO), and establish associated protocols required to effectively respond to, manage and recover from major emergencies and/or disasters.
- Establish the operational concepts and procedures associated with field response to emergencies, and Emergency Operations Center (EOC) activities.
- Establish the organizational framework of the California Standardized Emergency Management System (SEMS), and the National Incident Management System (NIMS), within Yolo County Housing.

Allied agencies, private enterprise, special districts and volunteer organizations having coordination roles and responsibilities are encouraged to develop operating protocols and emergency action checklists based on the provisions of this plan.

1.1.1 PLANNING ORGANIZATION AND FORMAT

The plan is divided into several elements that contain general and specific information relating to the Agency's emergency management operations. This EOP is structured in the Agency Focused format identified in Federal Emergency Management Agencies (FEMA) Comprehensive Preparedness Guide 101 version 2. The elements included are as follows:

Basic Plan

The basic plan provides an overview of the Yolo County Housing emergency management system. It briefly explains the hazards faced, capabilities, requirements, and the agency's emergency management structure. It also identifies how the Agency integrates the

Standardized Emergency Management System (SEMS) and the National Incident Management System (NIMS) into their emergency management organization.

Lead Agency & Support Agency Annexes

Lead Agency & Support Agency Annexes are designed to identify the lead responding agencies and support agencies for specific types of response to Yolo County Housing properties. The agencies identified in the Operational Area Emergency Support Function (ESF) Annexes are the same agencies identified to respond to Yolo County Housing. ESF Annexes developed by the Operational Area will serve as the Lead & Support Agency Annexes to the Yolo County Housing EOP Basic. The ESF Executive Summaries identify the ESF coordinator(s) and the primary support agencies for each function. They also outline expected mission execution for each emergency phase and identify tasks and plans assigned to members of the ESF. An ESF annex can be a culmination of Plans, Standard Operating Guides/ Procedures (SOPs/SOGs) and/or Field Operations Guide (FOGs).

Hazard Specific Procedures

Hazard Specific Procedures for Yolo County Housing properties are already included in the Operational Area Hazard Specific Annexes. Hazard specific annexes identify hazard-specific risk areas and evacuation routes, specify provisions and protocols for warning the public and disseminating emergency public information, and specify the types of protective equipment and detection devices for responders.

A graphic representation of how the agency's emergency plans relate to each other can be viewed in the figure below:

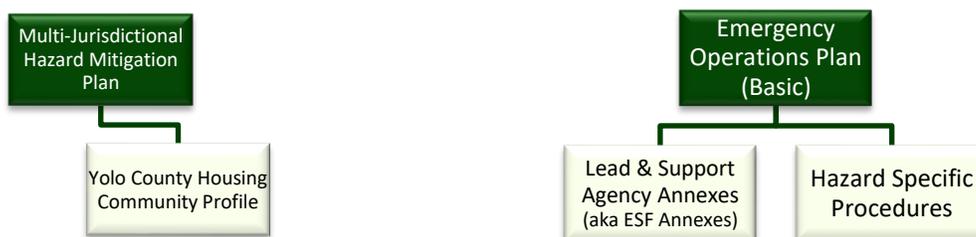


Figure 1 – Plans Relational Structure

Additional Plans

Several other plans are included in the Operational Areas planning efforts that support specific aspects of Emergency Management. Yolo County Housing is included in many of these plans for various reasons. Some of the most notable include:

- Operational Area Alert & Warning Plan – Yolo County Housing participates with all surrounding jurisdictions in the use of Mass Notification strategies and alerting software.

- Operational Area Evacuation Plan – Regional evacuation planning is currently underway to coordinate evacuation flow planning and includes Yolo County Housing properties.
- Operational Area Volunteer & Donations Management Plan – This plan incorporates the use of volunteers and donations for every partner in the Operational Area, including Yolo County Housing.
- Operational Area Recovery Framework – Yolo County Housing is a key partner in the Recovery Framework and serves as the lead agency for the Housing Recovery Support Function.
- Operational Area Emergency Management Training Plan – The training plan identifies the training requirements of all EOC personnel in any EOC throughout the Operational Area.

There are two additional plans maintained by Yolo County Housing specifically for internal emergency operations of the agency:

1. Continuity of Operations – Outlines the functions Yolo County Housing will maintain during any disruption of normal services.
2. EOC Annex – Outlines the structure and operations of the agency’s Emergency Operations Center.

1.2 SCOPE

The scope of this plan applies to any extraordinary emergency situation associated with any hazard, natural, technological or human caused which may affect the Agency that generates situations requiring planned, coordinated responses by multiple agencies or jurisdictions.

The provisions, policies, and procedures of this plan are applicable to all agencies and individuals, public and private, having responsibilities for emergency preparedness, response, recovery, and/or mitigation in the Agency. The other governmental agencies providing services to Yolo County Housing maintain their own emergency operations plans and those plans are consistent with the policies and procedures established by this plan.

Incorporating the FEMA Comprehensive Preparedness Guide 101v. 2 and State of California Emergency Plan best practices, in addition to the County’s Emergency Operations Plan, this plan is designed to be read, understood and exercised prior to an emergency and establishes the framework for implementation of SEMS and NIMS for the Agency. This EOP is intended to facilitate multi-agency and multi-jurisdictional coordination, particularly between Yolo County Housing, the County of Yolo and its jurisdictions, as well as special districts, utilities, major businesses, non-profit agencies, community groups, state agencies, and the federal government. Emergency operations will be coordinated through the structure of the EOC. This plan will be used in coordination with the *State Emergency Plan* and the *National Response Framework*.

This plan is part of a larger framework that supports emergency management within the State. Through an integrated framework of emergency plans and procedures involving all stakeholders in the emergency management community, together with the County of Yolo, it's political subdivisions, the Inland Region of the State of California Office of Emergency Services and the Federal government will promote effective planning and coordination prior to an emergency, thereby ensuring a more effective response and recovery.

1.3 SITUATION OVERVIEW

This chapter describes a number of potential hazards that could affect Yolo County Housing operations, which would warrant the activation of the Emergency Management Organization. The map provided in **Figure 2 - Base Map of Housing Properties**, details the locations of properties owned and responded to by Yolo County Housing.

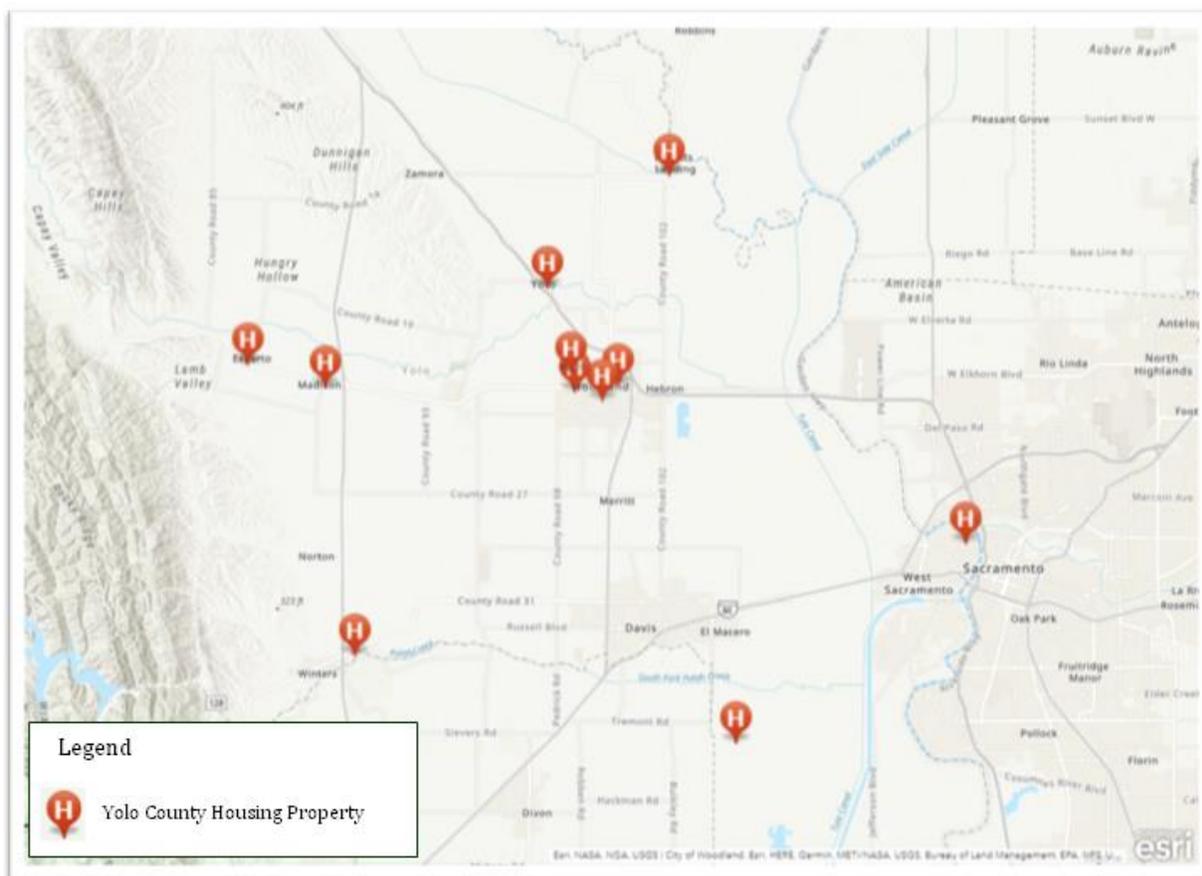


Figure 2 - Base Map of Housing Properties

1.3.1 HAZARD ANALYSIS SUMMARY

In 2018, the County of Yolo's Office of Emergency Services and a consortium of community stakeholders worked to complete the County of Yolo Multi-Jurisdictional Hazard Mitigation Plan, which included Yolo County Housing. The purpose of this analysis was to identify and discuss the natural hazards confronting the communities and the mitigation efforts that have taken place or are

underway that might address those threats. For more in-depth details, please refer to the *County of Yolo Multi-Jurisdictional Hazard Mitigation Plan*.

The Agency is vulnerable to a wide range of threats that directly relates to the threats identified by all of the jurisdictions that the Agency’s properties reside in. An all-hazards threat perspective must include a complete range of threats including emerging and increasing technological factors. It is important to consider past events for future planning, with the consideration that the location and scope of hazards change over the years. The chart in Figure 3 shows an average of the Risk Scores for each jurisdiction containing Yolo Housing properties.

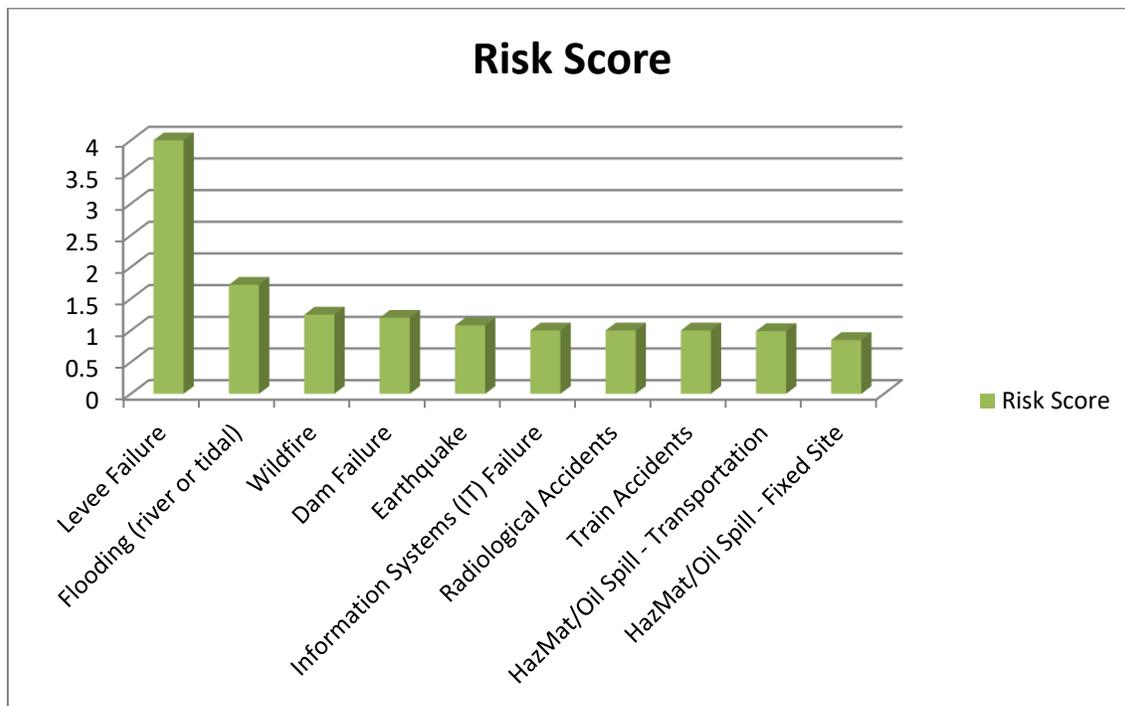


Figure 3 - Yolo County Housing Hazards

1.3.2 CAPABILITY ASSESSMENT

A capability assessment provides part of the foundation for determining the type of emergency management, preparedness, and mitigation strategy. The assessment process also identifies gaps or weaknesses that may need to be addressed through preparedness planning goals and actions deemed practical considering the jurisdiction’s capabilities to implement them. Finally, the capability assessment highlights the positive measures that are in place or underway for continued support and enhancement of the jurisdiction’s preparedness and response efforts.

As an established organization, Yolo County Housing has the capabilities to perform the necessary emergency response duties outlined in this Emergency Operations Plan.

The Agency has completed the following to increase its capabilities:

- Development of the Agency’s Continuity of Operations Plan
- Emergency Operations Center training of Agency personnel including participation in a multi-jurisdictional exercise involving several EOC’s throughout Yolo
- Participation in long term Recovery efforts for neighboring housing authorities

In light of the Agency’s susceptibility and vulnerability to disasters, continuing emphasis will be placed on emergency planning, training of full time personnel, public awareness and education, and assuring the adequacy and availability of sufficient resources to cope with such emergencies. The Agency is involved in ongoing public education programs. The programs focus on the need of individuals to be knowledgeable about the nature of disasters and proper responses to those disasters. They also encourage citizens to make the necessary preparations for disasters and emergencies.

Yolo County Housing, in partnership with their residents developed the Community Awareness and Support Team (CAST) with a focus on enhancing family and individual disaster preparedness, and the safety and security of each community. CAST is an innovative solution to building community resiliency including training in disaster response, first aid, CPR, AED, evacuation procedures, patrol and report procedures, and conflict resolution.

1.3.3 MITIGATION OVERVIEW

Yolo County Housing has taken a number of mitigation measures for each identified hazard to minimize the impact that is likely to result from an emergency. The approved, Yolo County Multi-Jurisdictional Hazard Mitigation Plan identifies mitigation efforts to reduce the occurrence and impact of identified hazards for the Agency. As the cost of damage from natural disasters continues to increase nationwide, the Agency recognizes the importance of identifying effective ways to reduce their vulnerability to disastrous events.

For detailed information on Yolo County Housing’s mitigation strategies, please refer to *County of Yolo, Multi-Jurisdictional Hazard Mitigation Plan, Housing Authority of the County of Yolo Community Profile*.

1.4 PLANNING ASSUMPTIONS

Certain assumptions were used during the development of this plan. These assumptions translate into basic principles associated with conducting emergency management operations in preparation for, response to, and recovery from major emergencies. In plan development and emergency operations “Assumptions” provide context, requirements, and situational realities.

- Emergencies or disasters may occur at any time, day or night, in populated as well as remote areas of the County.
- Major emergencies and disasters will require a multi-agency, multi-jurisdictional response. For this reason, it is essential that the Standardized Emergency Management System and in many cases a Unified Command, be implemented immediately by responding agencies and expanded as the situation dictates.

- Yolo County Housing is primarily responsible for emergency actions on all of the properties for which it has maintenance responsibilities and will commit all available resources to that end. Jurisdictional partners assist the Agency to save lives, minimize injury to persons and minimize property damage.
- Large-scale emergencies and/or disasters may overburden local resources and necessitate mutual aid from neighboring jurisdictions or other Housing Authorities.
- Large-scale emergencies and/or disasters and the complex organizational structure required to respond to them pose significant challenges in terms of warning and notification, logistics, and agency coordination.
- Major emergencies and/or disasters may generate widespread media and public interest. The media is a partner in large-scale emergencies and/or disasters; this relationship can provide considerable assistance in emergency public information and warning.
- Large-scale emergencies and disasters may pose serious long-term threats to public health, property, the environment, and the local economy. While responding to significant disasters and/or emergencies, all strategic decisions must consider each of these consequences.
- Disasters and/or emergencies may require an extended commitment of personnel and other resources from involved agencies and jurisdictions.
- The Emergency Management Organization is familiar with this plan and with the Standardized Emergency Management System and the National Incident Management System.

It is the Agency's intent to fulfill the policies described herein, within the capabilities and resources available at the time of an emergency or disaster event.

1.5 WHOLE COMMUNITY APPROACH

The whole community concept is a process by which residents, emergency management representatives, organizational and community leaders, and government officials can understand and assess the needs of their respective communities and determine the best ways to organize and strengthen their resources, capacities, and interests. Engaging in whole community emergency management planning builds a more effective path to societal security and resilience. This plan supports the following whole community principles:

- Understand and meet the needs of the entire community, including people with disabilities and those with other access and functional needs.
- Engage and empower all parts of the community to assist in all phases of the disaster cycle.
- Strengthen what works well in communities on a daily basis.

Yolo County Housing serves extremely low and very low income families throughout the County of Yolo. **Figure 4** shows a percentage breakdown of the families served by Yolo County Housing. *(The percentages in Figure 4 is subject to change).*

In addition, YCH and its affiliates own a variety of municipal type infrastructure systems:

- 5.57 miles of sewer line
- 3 drinking water plants encompassing 5 wells and water lines
- 3 propane gas plants, including tanks and lines
- 1 sewer pumping system with lift station
- 2 sewer systems encompassing 4 sewer ponds, pumps and lift stations
- 1 commercial sealed septic system with leach field
- Road systems in West Sacramento, Woodland, outside of Winters, Davis Migrant, Madison Migrant and Dixon Migrant, Esparto
- Parking bays
- Streetlights, parking lot and sidewalk lighting

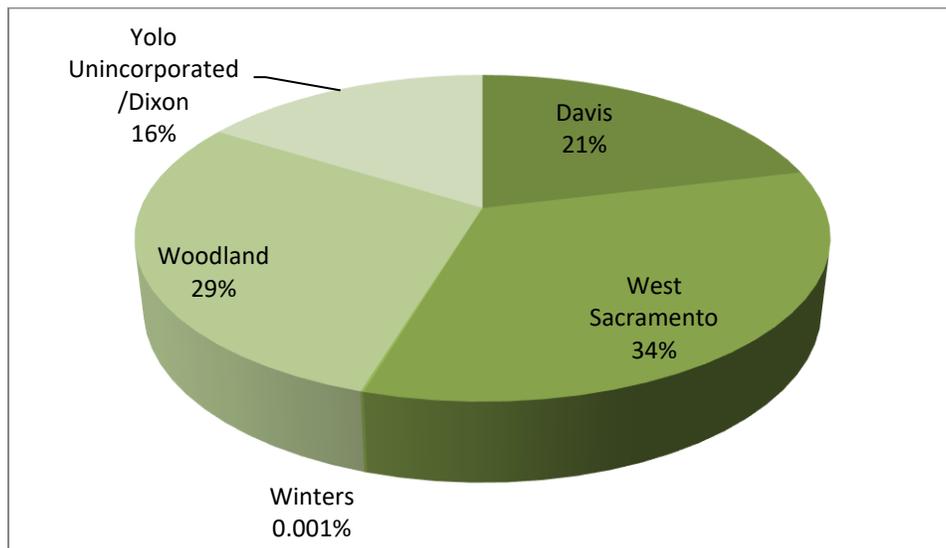


Figure 4 - Yolo County Housing Population Served

SECTION 2.0: CONCEPT OF OPERATIONS

2.1 GOALS, PRIORITIES AND STRATEGIES

During the response phase, emergency managers set goals, prioritize actions and outline operational strategies. This plan provides a broad overview of those goals, priorities and strategies, and describes what should occur during each step, when and at whose direction.

2.1.1 OPERATIONAL GOALS

During the response phase, the agencies charged with responsibilities in this plan should focus on the following five goals:

- Mitigate hazards.
- Meet basic human needs.
- Address needs of the People with Access and Functional Needs.
- Restore essential services.
- Support community and economic recovery.

2.1.2 OPERATIONAL PRIORITIES

Operational priorities govern resource allocation and the response strategies for Yolo County Housing during an emergency. Below are operational priorities addressed in this plan:

- **Save Lives** – The preservation of life is the top priority of emergency managers and first responders and takes precedence over all other considerations.
- **Protect Health and Safety** – Measures should be taken to mitigate the impact of the emergency on public health and safety.
- **Protect Property** – All feasible efforts must be made to protect public and private property and resources, including critical infrastructure, from damage during and after an emergency.
- **Preserve the Environment** – All possible efforts must be made to preserve the environment and protect it from damage during an emergency.

2.1.3 OPERATIONAL STRATEGIES

To meet the operational goals, emergency responders should consider the following strategies:

- **Mitigate Hazards** – As soon as practical, suppress, reduce or eliminate hazards and/or risks to persons and property during the disaster response. Lessen the actual or potential effects and/or consequences of future emergencies.
- **Meet Basic Human Needs** – All possible efforts must be made to supply resources to meet basic human needs, including food, water, shelter, medical treatment and security during the emergency. Afterwards provisions will be made for temporary housing, general needs assistance, and support for re-establishing employment after the emergency passes.

- **Address Needs of People with Access and Functional Needs** – People with access and functional needs are more vulnerable to harm during and after an emergency. The needs of people with access and functional needs must be considered and addressed.
- **Restore Essential Services** – Power, water, sanitation, transportation and other essential services must be restored as rapidly as possible to assist communities in returning to normal daily activities.
- **Support Community and Economic Recovery** – All members of the community must collaborate to ensure that recovery operations are conducted efficiently, effectively and equitably, promoting expeditious recovery of the affected areas.

2.2 PLAN ACTIVATION

The Yolo County Housing Emergency Operations Plan may be activated by the CEO or designated alternates under any of the following circumstances:

- By order of the CEO of Yolo County Housing based on incident complexity.
- Upon proclamation by the Governor that a STATE OF EMERGENCY exists in an area of the state.
- Automatically on the proclamation of a STATE OF WAR EMERGENCY as defined in the California Emergency Services Act (Chapter 7, Division 1, Title 2, California Government Code.)
- Upon declaration by the President, of the existence of a National Emergency.
- Automatically, on receipt of an attack warning or actual attack on the United States, or upon occurrence of a catastrophic disaster that requires immediate government response.

2.3 PROCLAIMING AN EMERGENCY

The California Emergency Services Act provides for three types of emergency proclamations in California: (1) Local Emergency, (2) State of Emergency, and (3) State of War Emergency.

Local Governments, under the Standardized Emergency Management System, are able to issue proclamations of local emergency. Local governments are defined as any “county, city and county or city”¹ They also provide a mechanism for unaffected jurisdictions to provide resources and assistance to the affected jurisdictions. Although emergency proclamations facilitate the flow of resources and support to the affected jurisdictions and local government, they are not prerequisite for rendering mutual aid and assistance under existing agreements or requesting assistance from other agencies and jurisdictions.

2.3.1 LOCAL EMERGENCY PROCLAMATION

A Local Emergency may be recommended by the Director of Emergency Services of any of the jurisdictions within Yolo County as specified by their Municipal Codes and Ordinances within 10 days after the actual occurrence of a disaster if assistance will be requested through CDAA. A Local Emergency proclaimed by individuals other than a jurisdictions governing body must be ratified by the governing body within seven (7) days of execution.

¹ California Emergency Services Act, Article 2, §8558

The governing body must review the need to continue the proclamation at least every thirty (30) days until the Local Emergency is terminated. The Local Emergency must be terminated by resolution as soon as conditions warrant. A Proclamation is normally made when there is an actual incident, threat of disaster, or extreme peril to the safety of persons and property.

Yolo County Housing properties are covered by the local proclamation(s) of emergency for the jurisdiction their property resides in. In the event of multiple affected properties, a Yolo County proclamation of local emergency will be issued to ensure that all facilities are included. In either case the Initial Damage Estimate (IDE) of Yolo County Housing properties will be included with the IDE of the jurisdiction proclaiming.

In cases where Yolo County Housing may need to request financial assistance under the California Disaster Assistance Act (CDAA), they may proclaim a local emergency for their agency and request assistance from the Governor².

2.4 EMERGENCY MANAGEMENT RESPONSE LEVELS

The Yolo County Housing Emergency Operations Plan will be activated when an emergency occurs or threatens to exceed capabilities to adequately respond to and mitigate an incident(s). The scope of an emergency, rather than the type, will largely determine whether the Emergency Operations Plan and Emergency Operations Center will be activated, and to what level.

For planning purposes, the California Office of Emergency Services has established three "levels" of response to emergencies. Yolo County Housing also employs this system to guide local response to emergencies as noted in the table below:

Event/Situation	Activation Level	Minimum Staffing
Events with potential impacts on the health and safety of the public and/or environment	Three (Low)	EOC Director Other Designees
Severe Weather Issuances		
Significant incidents involving 2 or more departments		
Major wind or rain storm		
Power Outages and Stage 1 and 2 power emergencies		

² California Disaster Assistance Act, Article 1, §8680.2
California Code of Regulations, Title 19, Division 2, Chapter 6, §2900(hh)
California Disaster Assistance Act, Article 4, §8685.2

Event/Situation	Activation Level	Minimum Staffing
Two or more large incidents involving 2 or more departments	Two (Medium)	EOC Director
Major wind or rain		Section Chiefs/Coordinators
Major scheduled event		Branches and Units as appropriate to situation
Large scale power outages and Stage 3 power emergencies		Liaison/Agency Representatives as appropriate
Hazardous Materials incident involving large scale or possible large scale evacuations		Public Information Officer
Events with potential impacts on the health and safety of the public and/or environment	One (High)	All EOC as appropriate
Major County/City or Regional emergency – multiple departments with heavy resource involvement		
Events with potential impacts on the health and safety of the public and/or environment		

2.4.1 NATIONAL EMERGENCY

In the event of a declared National Emergency, the Agency’s Emergency Operations Center could be activated and all elements of local government organized to respond to the indicated threat. A National Emergency may occur due to a real or potential act of terrorism or other catastrophic event that affects the country, including all of the cities, Yolo County and surrounding jurisdictions.

For additional information regarding the Agency’s Emergency Management response and Emergency Operations Center Functions, refer to the *Yolo County Housing EOC Support Annex*.

2.5 SEQUENCE OF EVENTS DURING DISASTERS

Two sequences of events are typically associated with disasters: one involves the response and the other involves emergency proclamations. The response sequence generally describes the emergency response activities to save lives, protect property and preserve the environment. This sequence describes deployment of response teams, activation of emergency management organizations and coordination among the various levels of government. The emergency proclamation sequence outlines the steps to gain expanded emergency authorities needed to mitigate the problem. It also summarizes the steps for requesting state and federal disaster assistance.

The sequence of activities occurring for the emergency response and the proclamation process is illustrated in *Figure 5 – Response Phase Sequence of Events*.

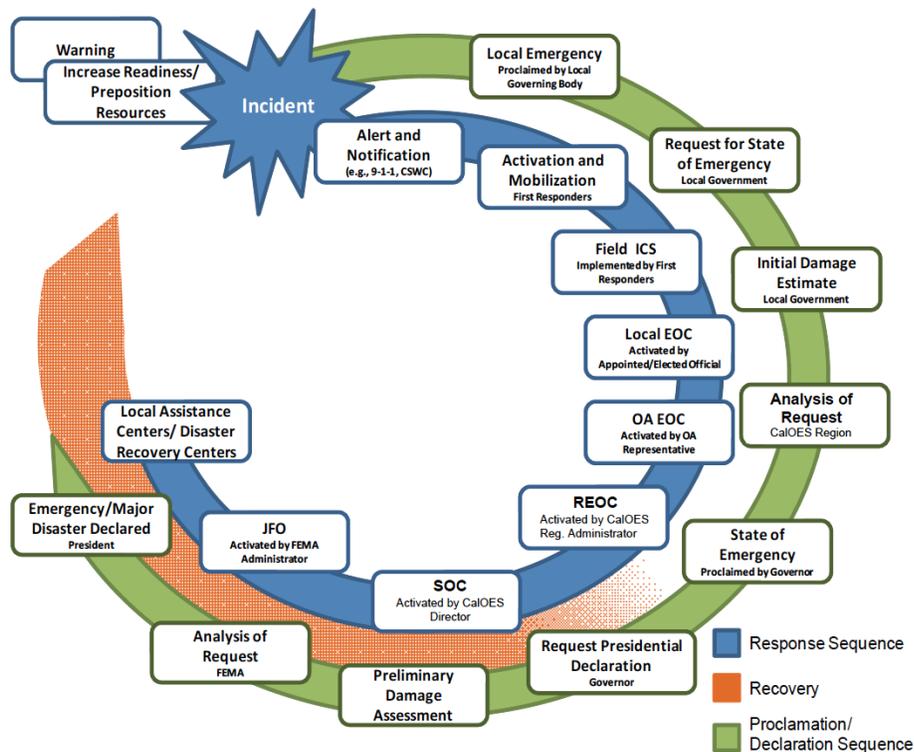


Figure 5 - Response Phase Sequence of Events

2.5.1 BEFORE IMPACT

Routine Monitoring for Alerts, Watches and Warnings: Emergency officials constantly monitor events and the environment to identify specific threats that may affect their jurisdiction and increase the awareness level of emergency personnel and the community when a threat is approaching or imminent.

Increased Readiness: Sufficient warning provides the opportunity for response agencies to increase readiness, which are actions designed to increase an agency’s ability to effectively respond once the emergency occurs. This includes, but is not limited to:

- Briefing government officials.
- Reviewing plans and procedures.
- Preparing and disseminating information to the community.
- Updating resource lists.
- Testing systems such as warning and communications systems.
- Activating Emergency Operations Centers even if precautionary.

Pre-Impact: When a disaster is foreseen as highly likely, action is taken to save lives and protect property. During this phase, warning systems are activated, resources are mobilized and evacuation begins.

2.5.2 IMMEDIATE IMPACT

During this phase, emphasis is placed on control of the situation, saving lives and minimizing the effects of the disaster. Below is a partial list of actions to be taken:

Alert and Notification: Local response agencies are alerted about an incident by the public through 9-1-1, another response agency, or other method. First responders are then notified of the incident. Upon an alert, response agencies notify response personnel.

Resource Mobilization: Response agencies activate personnel and mobilize to support the incident response. As the event escalates and expands, additional resources are activated and mobilized to support the response. Activation and mobilization continue for the duration of the emergency, as additional resources are needed to support the response. This includes resources from within the Agency, or, when resources are exhausted, from surrounding unaffected jurisdictions and agencies.

Incident Response: Immediate response is accomplished within Yolo County Housing's properties by local responders. First responders arrive at the incident and function within their established field level plans and procedures. The responding agencies will manage all incidents in accordance with the Incident Command System organizational structures, doctrine and procedures.

Establishing Incident Command: Incident Command is established to direct, order, and/or control resources by virtue of some explicit legal agency or delegated authority at the field level. Initial actions are coordinated through the on-scene Incident Commander. The Incident Commander develops an initial Incident Action Plan, which sets priorities for the incident, assigns resources and includes a common communications plan. If multiple jurisdictions or agencies are involved, the first responders will establish a Unified Incident Command Post to facilitate multijurisdictional and multiagency policy decisions. The Incident Commander may implement an Area Command to oversee multiple incidents that are handled by separate Incident Command System organizations or to oversee the management of a very large or evolving incident that has multiple incident management teams engaged.

Activation of the Multiagency Coordination System: Responding agencies will coordinate and support emergency management and incident response objectives through the development and use of integrated Multiagency Coordination Systems and Multiagency Coordination System Groups. This includes developing and maintaining connectivity capability between the Incident Command Post, local 9-1-1 Centers, local Emergency Operations Centers, the Regional Emergency Operations Center, the State Operations Center and federal Emergency Operations Center and National Response Framework organizational elements.

Local Emergency Operations Center Activation (EOC): Local jurisdictions activate their local Emergency Operations Center based on the magnitude or need for more coordinated management of the emergency. When activated, local EOCs help form a common operating picture of the incident by collecting, analyzing and disseminating emergency information. The local Emergency Operations Center can also improve the effectiveness of the response by reducing the amount of external coordination of resources by the Incident Commander by providing a single point of contact to

support multiagency coordination. When activated the Yolo County Housing Emergency Operations Center notifies the Operational Area lead that the local Emergency Operations Center has been activated.

Communications between field and the Emergency Operations Center: When a jurisdiction Emergency Operations Center is activated, communications and coordination are established between the Incident Commander and the Department Operations Center to the Emergency Operations Center, or between the Incident Commander and the Emergency Operations Center.

Operational Area Emergency Operations Center Activation: If one or more Local EOCs are activated, or if the event requires resources outside the affected jurisdiction/agency, the Operational Area Emergency Operations Center activates. The Operational Area Emergency Operations Center then coordinates resource requests from the affected jurisdiction to an unaffected jurisdiction, or if resources are not available within the Operational Area, forwards the resource request to the Regional Emergency Operations Center and mutual aid coordinators.

Regional Emergency Operations Center Activation: Whenever an Operational Area Emergency Operations Center is activated the California Office of Emergency Services Regional Administrator will activate the Regional Emergency Operations Center within the affected region and notifies the California Office of Emergency Services Headquarters. The Regional Emergency Operations Center will then coordinate resource requests from the affected Operational Area to unaffected Operational Areas within the affected region, or, if resources are not available within the affected region, resource requests are forwarded to the State Operations Center for coordination.

State Level Field Teams: The State may deploy Field Teams (Emergency Services Regional Staff) to provide situation reports on the disaster to the Regional Emergency Operations Center in coordination with the responsible Unified Command.

State Operations Center Activation: The State Operations Center may be activated when the Regional Emergency Operations Center activates in order to:

- Continuously monitor the situation and provide situation reports to brief state officials as appropriate.
- Process resource requests between the affected regions, unaffected regions and state agency Department Operation Centers.
- Process requests for federal assistance and coordinate with Federal Incident Management Assistance Teams when established.
- Coordinate interstate resource requests as part of the Emergency Management Assistance Compact or Interstate Disaster and Civil Defense Compact.
- The State Operations Center may also be activated independently of a Regional Emergency Operations Center to continuously monitor emergency conditions.

Joint Information Center Activation: Where multiple agencies are providing public information, the lead agencies will work together to analyze the information available and provide a consistent

message to the public and the media. Where practical, the agencies will activate a Joint Information Center to facilitate the dissemination of consistent information.

Department Operations Center Activation: Each state agency may activate a Department Operations Center to manage information and resources assigned to the incident. If a Department Operations Center is activated, an agency representative or liaison may be deployed to facilitate information flow between the two facilities.

Federal Emergency Management Agency Regional Response Coordination Center Activation: The Federal Emergency Management Agency Regional Response Coordination Center may deploy a liaison or Incident Management Assistance Team to the State Operations Center to monitor the situation and provide situational awareness to federal officials.

2.5.3 SUSTAINED OPERATIONS

As the emergency situation continues, further emergency assistance is provided to victims of the disaster and efforts are made to reduce the likelihood of secondary damage. If the situation demands, mutual aid is provided, as well as activities such as search and rescue, shelter and care, and identification of victims.

2.5.4 TRANSITION TO RECOVERY

As the initial and sustained operational priorities are met, emergency management officials consider the recovery phase needs. Short-term recovery activities include returning vital life support systems to minimum operating standards. Long-term activity is designed to return to normal activities. Recovery planning should include reviews of ways to avert or mitigate future emergencies. During the recovery phase, damage is assessed, Local Assistance Centers and/or Disaster Recovery Centers are opened and hazard mitigation surveys are performed.

Local Assistance Centers: Local governments open Local Assistance Centers to assist communities by providing a centralized location for services and resource referrals for unmet needs following a disaster or significant emergency. Local, state and federal agencies, as well as non-profit and voluntary organizations normally staff and support the Local Assistance Center. The Local Assistance Center provides a single facility at which individuals, families and businesses can access available disaster assistance programs and services. As more federal resources arrive, a federal Disaster Recovery Centers may be collocated with the state/local Local Assistance Centers.

Joint Field Office: The State coordinates with the Federal Emergency Management Agency as necessary to activate a Joint Field Office to coordinate federal support for the emergency. The State will appoint a State Coordinating Officer to serve as the state point of contact. A Federal Coordinating Officer is appointed upon a Presidential Declaration of an Emergency or Major Disaster.

Demobilization: As resources are no longer needed to support the response, or the response activities cease, resources are demobilized. Demobilization includes provisions to address and validate the safe return of resources to their original location and include processes for resource

tracking and ensuring applicable reimbursement. Where applicable, the demobilization should include compliance with mutual aid and assistance provisions.

In the Yolo Operational Area, Yolo County Housing is the lead agency for the Housing Recovery Support Function. For more information on the Recovery effort before, during and after a disaster, refer to the *Yolo Operational Area Recovery Framework*.

2.6 CONTINUITY OF OPERATIONS AND GOVERNMENT

A critical component of Yolo County Housing's emergency management strategy involves ensuring that agency operations will continue during and after a major emergency or disaster. The ability to maintain essential functions, including the continuity of lawfully constituted authority is a responsibility that must be provided for to the greatest extent possible.

A major disaster could result in great loss of life and property, including the death or injury of key agency officials, the partial or complete destruction of established seats of government, and/or the destruction of public and private records essential to continued operations of government and industry.

In the aftermath of a major disaster, during the reconstruction period, law and order must be preserved and, so far as possible, government services must be maintained. The civil government can best complete these services. To this end, it is particularly essential that the local units of government continue to function.

Applicable portions of the California Government Code and the State Constitution provide authority for the continuity and preservation of state and local government.

For additional information regarding Yolo County Housing's Continuity of Operations, refer to the *Yolo County Housing Continuity of Operations Plan*.

SECTION 3.0: ORGANIZATION AND ASSIGNMENT OF RESPONSIBILITIES

For Yolo County Housing, this basic plan establishes the operational organization that is relied on to respond to an emergency situation. This plan includes a list of the kinds of tasks to be performed, by position and organization.

Yolo County Housing uses the Standardized Emergency Management System, the National Incident Management System and the Incident Command System to be consistent with the National Response Framework concepts and to be coordinated with other jurisdictional partners within Yolo County. Specific agency responsibilities are detailed in plans and annexes identified in [Section 1.1.1](#) of this Plan.

3.1 SUPPORTING PLAN DEVELOPMENT

Each element of the Emergency Management Organization is responsible for assuring the preparation and maintenance of appropriate response plans and current Standard Operating Procedures resource lists and checklists that detail how assigned responsibilities will be performed to support implementation of this plan and to ensure successful response during a major disaster.

Elements to be addressed in Standard Operating Procedures are:

- Arrangements for the provision of direction and control within the agency.
- Specific emergency authorities that may be assumed by a designated successor during emergency situations.
- Circumstances under which successor emergency authorities would become effective, and when they would be terminated.
- Current internal personnel notification/recall rosters and procedures to implement them. This should include a 24-hour communication system with the capability to notify and call-out personnel designated by the agency for emergency response.
- Designation and establishment of an Emergency Operations Center to manage organizational resources and response personnel.
- Designation of a representative to report to the Operational Area Emergency Operations Center, if requested, during an emergency to advise decision makers and coordinate the agency's response efforts with other responding entities.
- Reporting of appropriate information (casualties, damage observations, evacuation status, shelter status, chemical exposure, etc.) to the Emergency Operations Center during an emergency.
- Support of cleanup and recovery operations during disasters.
- Training of assigned response staff to perform emergency functions.

3.2 AGENCY EOC ORGANIZATION ASSIGNMENTS

In the event of an Emergency Operations Center activation, each Agency department and selected allied agencies are assigned specific functions to support emergency management operations. These assignments may involve direct participation within the Emergency Operations Center or provide indirect support. See the Responsibility Matrix, below, for Primary and Support roles for each Agency department or organization.

	Yolo County Housing					Support Agencies/Jurisdictions						
	Executive Office	Housing Services	Facility Services	Administrative Services	Finance	Yolo County Transportation District	Pacific Gas & Electric	Yolo Emergency Communications Agency	Private Telecommunications & Broadband	Local Fire Departments	Local Law Enforcement Agencies	Yolo Operational Area
ESF1 - Transportation		S				P						
ESF2 - Communications				S				P	P			
ESF3 - Public Works & Engineering			P									S
ESF4 - Firefighting										P		
ESF5 - Information & Planning	P			S								S
ESF6 - Mass Care		P										S
ESF7 - Logistics				P								S
ESF8 - Public Health & Medical												P
ESF9 - Search & Rescue										P	P	
ESF10 - Oil & Hazmat			S									P
ESF 11 - Ag & Natural Resources			S									P
ESF12 - Energy			S				P					
ESF13 - Public Safety & Security				S							P	
ESF14 - Long Term Recovery	P			S	S							S
ESF15 - External Affairs	P											S

P=Primary S=Support

Figure 6 - Emergency Support Function Responsibility Matrix

3.2.1 CHIEF EXECUTIVE OFFICER

As defined by the Yolo County Housing Continuity of Operations Plan, the Chief Executive Officer is responsible for the Agency's operations. He/She also serves as the Emergency Operations Center Director. If the Director is unavailable, the Assistant Director of Emergency Services who is appointed by the Director will assume the role.

3.3 ORGANIZATION OF EMERGENCY MANAGEMENT

As described previously in Section 1.0, Yolo County Housing uses the Operational Area Emergency Support Function Annexes (ESF) as their Lead and Supporting Agency Annexes. The ESF's are organized as follows:

3.3.1 FEDERAL EMERGENCY SUPPORT FUNCTIONS

The National Incident Management System identifies through its National Response Framework fifteen (15) Emergency Support Functions. The ESFs provide the structure for coordinating Federal interagency support for a Federal response to an incident. They are mechanisms for grouping functions most frequently used to provide Federal support to State and Federal-to-Federal support, both for declared disasters and emergencies under the Stafford Act and for non-Stafford Act incidents.

3.3.2 CALIFORNIA EMERGENCY SUPPORT FUNCTIONS

The State Emergency Plan establishes the California Emergency Support Functions (CA-ESF) as a key component of California's system for all-hazards emergency management. The California Office of Emergency Services initiated the development of the California Emergency Support Functions in cooperation with California's emergency management community including federal, state, tribal, and local governments, public/private partners and other stakeholders to ensure effective collaboration during all phases of emergency management. The development of the California Emergency Support Functions involves the organization of the participating stakeholders and gradual development of emergency function components. This development also includes a process to maintain each of the California Emergency Support Functions as a permanent component of California's emergency management system.

A comparison of Federal Emergency Support Functions and California Emergency Support Functions is found in [Figure 7 - Federal Emergency Support Function/State Emergency Support Functions Comparison](#).

3.3.3 YOLO COUNTY EMERGENCY SUPPORT FUNCTIONS

The Yolo Operational Area maintains the 15 Emergency Support Function Annex Executive Summaries for all partners within the Joint Emergency Management Services Agreement to follow the federal standard. Yolo County Housing contributes to and operates under the Operational Area's Emergency Support Function Annexes for the purposes of interoperability, consistency and coordination between all Emergency Management and Emergency Response entities throughout Yolo County. California Emergency Support Functions identified that do not have corresponding

Emergency Support Functions from the Federal government are maintained as Support Annexes applicable to all Yolo Operational Area partners.

Federal Emergency Support Function	California Emergency Function
ESF #1 Transportation	CA-ESF #1 Transportation
ESF #2 Communications	CA-ESF #2 Communications
ESF #3 Public Works and Engineering	CA-ESF #3 Construction and Engineering
ESF #4 Firefighting; ESF #9 Search & Rescue ³	CA-ESF #4 Fire and Rescue
ESF #5 Information and Planning	CA-ESF #5 Management
ESF #6 Mass Care, Emergency Assistance, Temporary Housing & Human Assistance	CA-ESF #6 Care and Shelter
ESF #7 Logistics	CA-ESF #7 Resources
ESF #8 Public Health & Medical Services	CA-ESF #8 Public Health and Medical
ESF #9 Search and Rescue	CA-ESF #9 – Merged into EF# 4 & EF #13 (2013)
ESF #10 Oil and Hazardous Materials	CA-ESF #10 Hazardous Materials
ESF #11 Agriculture & Natural Resources	CA-ESF #11 Food & Agriculture
ESF #12 Energy	CA-ESF #12 Utilities
ESF #13 Public Safety & Security; ESF #9 Search & Rescue ³	CA-ESF #13 Law Enforcement
ESF #14 –Superseded by the National Disaster Recovery Framework	CA-ESF #14 Recovery
ESF #15 External Affairs	CA-ESF #15 Public Information
N/A	CA-ESF #16 Evacuation – Merged into EF#13 (2013)
N/A	CA-ESF #17 Volunteer and Donations Management
N/A	CA-ESF #18 Cybersecurity

Figure 7 - Federal ESF/State ESF Comparison

³ Responsibility for ESF #9 is share between Fire and Law response operations and is dependent on the type of search & rescue required during the incident.

3.4 ROLE OF PRIVATE SECTOR

3.4.1 YOLO COUNTY HOUSING RESIDENTS

The residents of Yolo County Housing are the primary beneficiaries of the Agency's emergency management system. At the same time, residents play an important role in emergency management by ensuring that they and their families are prepared for disasters. Before an emergency, residents can assist the emergency management effort by taking first aid training, maintaining supplies and being prepared to evacuate or shelter in-place for several days.

Many residents join disaster volunteer programs such as Community Emergency Response Teams and remain ready to volunteer or support emergency response and recovery efforts. During an emergency, residents should monitor emergency communications and carefully follow directions from authorities. By being prepared, residents can better serve their family, their community and reduce demands on first responders.

3.4.2 POPULATIONS WITH ACCESS AND FUNCTIONAL NEEDS

Populations with access and functional needs include those members of the community that may have additional needs before, during, and after an incident in functional areas, including but not limited to maintaining independence, communication, transportation, supervision, and medical care.

Individuals in need of additional response assistance may include those who:

- Have disabilities – temporary and/or lifelong;
- Live in institutionalized settings;
- Are elderly;
- Are unaccompanied children;
- Are from diverse cultures;
- Have limited English proficiency or are non-English speaking;
- Have sight or hearing losses (impairments);
- Are transportation dis-advantaged; or,
- Other situations that would require assistance.

Lessons learned from recent emergencies concerning people with disabilities and older adults have shown that the existing paradigm of emergency planning, implementation and response must change to meet the needs of these groups during an emergency. These lessons show four areas that are repeatedly identified as most important to people with access and functional needs:

- **Communications and Public Information** – Emergency notification systems must be accessible to ensure effective communication for people who speak another language, are deaf/hard of hearing, blind/low vision, or deaf/blind.
- **Evacuation and Transportation** – Evacuation plans must incorporate disability and older adult transportation providers for identifying and the movement of people with mobility impairments and those with transportation disadvantages.

- **Sheltering** – Care and shelter plans must address the access and functional needs of people with disabilities and older adults to allow for sheltering in general population shelters.
- **Americans with Disabilities Act** - When shelter facilities are activated, the State will work with local officials to ensure they accommodate the provisions of the Americans with Disabilities Act.

3.4.3 AT-RISK INDIVIDUALS

Another perspective is to consider the needs of people who are not in contact with traditional emergency service providers. These people may feel they cannot comfortably or safely access and use the standard resources offered in preparedness, response and recovery. These include, but are not limited to individuals who are:

- Homeless.
- Without transportation.
- Out of hearing range of community alert sirens / systems.
- Without radio or television to know they need to take action.
- Without access to telephones.
- Visiting or temporarily residing in an impacted region.
- Not familiar with available emergency response and recovery resources.
- Limited in their understanding of English.
- Geographically or culturally isolated.

3.4.4 BUSINESSES

Much of Yolo County's critical infrastructure is owned or maintained by businesses and must be protected during a response to ensure a quick and complete recovery from an emergency. These same businesses provide valuable resources before, during and after an emergency, as well as play a critical role in meeting the needs of those impacted by an emergency.

Target Hazards: Some key industries are potential targets for terrorist attacks and must institute measures to prevent attacks and protect their infrastructure and the surrounding community. This requires businesses to coordinate with local, state, and federal governments to ensure that their emergency plans are integrated with government plans.

Hazardous Materials Area Plans: Some industries are required by law or regulation to have emergency operations procedures to address a variety of hazards. The *California Office of Emergency Services Hazardous Materials Program* requires businesses that handle hazardous materials that meet certain quantity or risk thresholds must submit Business Program Plans and Risk Management Plans to the Yolo County Certified Unified Program Agency or Administering Agency. The Administering Agency can then develop Hazardous Materials Area Plans to respond to a release of hazardous material within Yolo County.

Business Emergency Plans: This plan recommends that all businesses develop comprehensive emergency plans that include employee injury and illness prevention programs, business

resumption and continuity of operations elements. A comprehensive business emergency plan can assist the business and the community at-large by continuing to provide needed services.

Business Operations Centers: This plan also promotes the use of business operations centers to enhance public and private coordination. Local governments can effectively coordinate with businesses by establishing a business operations center that is linked to their existing emergency operations center.

3.4.5 VOLUNTEER ORGANIZATIONS

Yolo County Housing recognizes the value and importance of organizations that perform voluntary services in their community. These organizations have resources, which can augment emergency response and recovery efforts. Some examples of voluntary organizations are the following:

- American Red Cross.
- Local Community Emergency Response Teams.
- Local Volunteers in Policing Program.
- Amateur Radio Groups within Yolo County.
- The UC Davis Veterinary Emergency Response Team.

3.4.6 PUBLIC-PRIVATE PARTNERSHIPS

The private sector provides valuable assistance and resources to support emergency response and recovery activities. The goal of the Public-Private Partnership is to advise on:

- Appropriate agreements to provide for quick access to emergency supplies and essential services in order to minimize the need to stockpile such supplies during normal times.
- Logistic measures required to quickly deliver needed supplies and services to affected areas.
- Methods to utilize non-profit and private sector capabilities to increase the surge capacity of local agencies responding to emergencies.
- Methods to promote the integration of the non-profit and private sectors into the emergency services system so that people can be better informed and prepared for emergencies.
- Systems that aid business and economic recovery after an emergency.

SECTION 4.0: DIRECTION, CONTROL AND COORDINATION

4.1 DIRECTION AND CONTROL

Yolo County Housing is responsible for coordinating the resources, strategies and policy for any event involving their property or residents. Tactical control remains the responsibility of field Incident Commanders at all time. The Yolo County Housing CEO, working through the mechanisms of the EOC, provides direction and control over the coordination of multi-department and multi-jurisdictional resources to support the field responders. Policy decisions may be made by the EOC Director that is staffed by the Yolo County Housing CEO or designee.

4.2 COORDINATION

The Yolo County Housing EOC will coordinate resource requests from their properties. If requests exceed the supply, the EOC will request resources based on established priorities.

If resources are not available within Yolo County Housing, requests will be made to the respective EOC in which the incident is occurring such as in the City of Davis or Woodland or to the Yolo Operational Area EOC. The Yolo OA EOC will coordinate resources obtained from within the OA. If resources are not available in the OA, they will request them from the Inland Region REOC located in Sacramento, CA. The REOC will coordinate resources obtained from the OAs throughout the region. If resources are not available in the region, they will make a request from the State Operations Center (SOC) located in Mather, CA. If the State cannot supply the resource, they will request from FEMA and other federal agencies.

4.3 STANDARDIZED EMERGENCY MANAGEMENT SYSTEM

The Standardized Emergency Management System is the cornerstone of California's emergency response system and the fundamental structure for the response phase of emergency management. The Standardized Emergency Management System is required by the California Emergency Services Act for managing multiagency and multijurisdictional responses to emergencies in California. The system unifies all elements of California's emergency management community into a single integrated system and standardizes key elements. The Standardized Emergency Management System incorporates the use of the Incident Command System, California Disaster and Civil Defense Master Mutual Aid Agreement, the Operational Area concept and multiagency or inter-agency coordination. State agencies are required to use the Standardized Emergency Management System and local government entities must use the Standardized Emergency Management System in order to be eligible for any reimbursement of response-related costs under the state's disaster assistance programs.

4.3.1 STANDARDIZED EMERGENCY MANAGEMENT SYSTEM ORGANIZATION LEVELS

There are five Standardized Emergency Management System organizational levels, as illustrated in **Figure 8 - Standardized Emergency Management System Organization Levels.**

State – The State Level of the Standardized Emergency Management System prioritizes tasks and coordinates state resources in response to the requests from the Regional Level and coordinates mutual aid among the mutual aid regions and between the Regional Level and State Level. The State Level also serves as the coordination and communication link between the state and the federal emergency response system. The State Level requests assistance from other state governments through the Emergency Management Assistance Compact and similar interstate compacts/agreements and coordinates with the Federal Emergency Management Agency when federal assistance is requested. The State Level operates out of the State Operations Center.

At the **Federal Level**, the National Response Framework identifies the methods and means for federal resources to provide support to the state and local government. Federal resources would be accessed via the Standardized Emergency Management System process through the mutual aid region and State Operations Center.



**Figure 8 - Standardized
Emergency Management
System Organization Levels**

Region – The Regional Level manages and coordinates information and resources among Operational Areas within the mutual aid region and also between the Operational Area and the State Level. The Regional Level also coordinates overall state agency support for emergency response activities within the region. California is divided into three Administrative Regions – Inland, Coastal and Southern – which are further divided into six mutual aid regions. The Regional Level operates out of the Regional Emergency Operations Center. [See Figure 11 – California Mutual Aid Regions.](#)

Operational Area – An Operational Area is the intermediate level of the state's emergency management organization, which encompasses a county's boundaries, and all political subdivisions located within that county, including special districts. The Operational Area facilitates and/or coordinates information, resources and decisions regarding priorities among local governments within the Operational Area. The Operational Area serves as the coordination and communication link between the Local Government Level and Regional Level. State, federal and tribal jurisdictions in the Operational Area may have statutory authorities for response similar to that at the local level.

Local Government (Yolo County Housing) – The Local Government Level includes cities, counties and special districts. Local governments manage and coordinate the overall emergency response and recovery activities within their jurisdiction. Local governments are required to use the Standardized Emergency Management System when their Emergency Operations Center is activated or a local emergency is declared or proclaimed in order to be eligible for state reimbursement of response-related costs.

Field – The Field Level is where emergency response personnel and resources, under the command of responsible officials, carry out tactical decisions and activities in direct response to an incident or threat.

4.3.2 STANDARDIZED EMERGENCY MANAGEMENT SYSTEM FUNCTIONS

Standardized Emergency Management System requires that every emergency response involving multiple jurisdictions or multiple agencies include the five functions identified in [Figure 9 - Standardized Emergency Management System Functions](#). These functions must be applied at each level of the Standardized Emergency Management System organization.

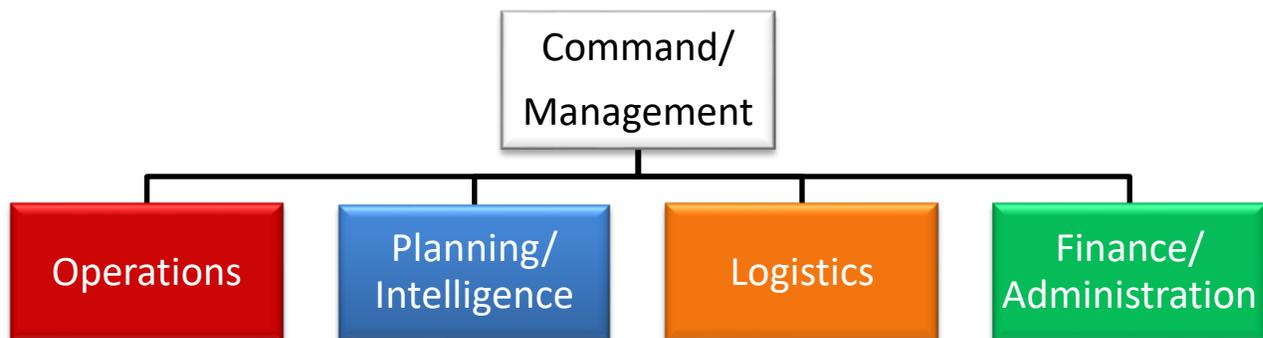


Figure 9 – Standardized Emergency Management System Functions

Command/Management: Command is responsible for the directing, ordering, and/or controlling of resources at the field response level. Management is responsible for overall emergency policy and coordination at the Standardized Emergency Management System Emergency Operations Center levels. Command and Management are further discussed below:

- **Command:** A key concept in all emergency planning is to establish command and tactical control at the lowest level that can perform that role effectively in the organization. In the Incident Command System the Incident Commander, with appropriate policy direction and authority from the responding agency, sets the objectives to be accomplished and approves the strategy and tactics to be used to meet those objectives. The Incident Commander must respond to higher authority. Depending upon the incident’s size and scope, the higher authority could be the next ranking level in the organization up to the agency or department executive. This relationship provides an operational link with policy executives who customarily reside in the Department Operations Center or the Emergency Operations Center, when activated.
- **Management:** The Emergency Operations Center serves as a central location from which multiple agencies or organizations coordinate information collection and evaluation, priority setting and resource management. Within the Emergency Operations Center, the Management function:
 - Facilitates multiagency coordination and executive decision making in support of the incident response
 - Implements the policies established by the governing bodies
 - Facilitates the activities of the Multiagency Coordination Group

Operations: Responsible for coordinating and supporting all jurisdictional operations supporting the response to the emergency through implementation of the organizational level's Action Plans. At the Field Level, the Operations Section is responsible for the coordinated tactical response directly applicable to, or in support of the objectives in accordance with the Incident Action Plan. In the Emergency Operations Center, the Operations Section Coordinator/Chief manages functional coordinators who share information and decisions about discipline-specific operations.

Logistics: Responsible for providing facilities, services, personnel, equipment and materials in support of the emergency. Unified ordering takes place through the Logistics Section Ordering Managers to ensure controls and accountability over resource requests. As needed, Unit Coordinators are appointed to address the needs for communications, food, medical, supplies, facilities and ground support.

Planning/Intelligence: Responsible for the collection, evaluation and dissemination of operational information related to the incident for the preparation and documentation of the Incident Action Plan at the Field Level or the Action Plan at an Emergency Operations Center. Planning/Intelligence also maintains information on the current and forecasted situation and on the status of resources assigned to the emergency or the Emergency Operations Center. As needed, Unit Coordinators are appointed to collect and analyze data, prepare situation reports, develop action plans, set Geographic Information Systems priorities, compile and maintain documentation, conduct advance planning, manage technical specialists and coordinate demobilization.

Finance/Administration: Responsible for all financial and cost analysis aspects of the emergency and for any administrative aspects not handled by the other functions. As needed, Unit Leaders are appointed to record time for incident or Emergency Operations Center personnel and hired equipment, coordinate procurement activities, process claims and track costs.

The field and Emergency Operations Center functions are further illustrated in [Figure 10 - Comparison of Field and Emergency Operations Center Standardized Emergency Management System Functions.](#)

Primary SEMS Function	Field Level	EOCs
Command/ Management	Command is responsible for directing, ordering, and/or controlling of resources.	Management is responsible for facilitation of overall policy, coordination and support of the incident.
Operations	The coordinated tactical response of all field operations in accordance with the Incident Action Plan.	The coordination of all jurisdictional operations in support of the response to the emergency in accordance with the Emergency Operations Center Action Plan.
Planning/Intelligence	The collection, evaluation, documentation and use of intelligence related to the incident.	Collecting, evaluating and disseminating information and maintaining documentation relative to all jurisdiction activities.
Logistics	Providing facilities, services, personnel, equipment and materials in support of the incident.	Providing facilities, services, personnel, equipment and materials in support of all jurisdiction activities as required.
Finance/ Administration	Financial and cost analysis and administrative aspects not handled by the other functions.	Responsible for coordinating and supporting administrative and fiscal consideration surrounding an emergency incident.

Figure 10 - Comparison of Field and EOC SEMS Functions

4.4 NATIONAL INCIDENT MANAGEMENT SYSTEM

The terrorist attacks of September 11, 2001, illustrated the need for all levels of government, the private sector, and nongovernmental agencies to prepare for, protect against, respond to, and recover from a wide spectrum of events that exceed the capabilities of any single entity. These events require a unified and coordinated national approach to planning and to domestic incident management. To address this need, the President signed a series of Homeland Security Presidential Directives (HSPDs) that were intended to develop a common approach to preparedness and response. Two Policy Directives that are of particular importance to emergency planners:

- HSPD-5, Management of Domestic Incidents: identifies steps for improved coordination in response to incidents. It requires the Department of Homeland Security to coordinate with other federal departments and/or agencies and state, local, and tribal governments to establish a National Response Framework and a National Incident Management System.
- PPD-8, National Preparedness: describes the way federal departments and agencies will prepare. It requires DHS to coordinate with other federal departments and agencies—and with state, local, and tribal governments to develop a National Preparedness Goal.

Together, the National Incident Management System, National Response Framework, and the National Preparedness Goal define what needs to be done to prevent, protect against, respond to, and recover from a major event; and how well it needs to be done. These efforts align federal, state, local, and tribal entities; the private sector; and nongovernmental agencies to provide an effective and efficient national structure for preparedness, incident management, and emergency response.

The National Incident Management System structure provides a consistent framework for incident management at all jurisdictional levels, regardless of the cause, size, or complexity of the incident. Building on the Incident Command System and the National Incident Management System provides the nation's first responders and authorities with the same foundation for incident management for terrorist attacks, natural disasters, and all other emergencies. The National Incident Management System structure requires the institutionalization of the Incident Command System and its use to manage all domestic incidents.

The National Incident Management System structure integrates existing best practices into a consistent, nationwide approach to domestic incident management that is applicable at all jurisdictional levels and across functional disciplines. Six major components make up the National Incident Management System system's approach:

- Command and Management.
- Preparedness.
- Resource Management.
- Communications and Information Management.
- Supporting Technologies.
- Ongoing Management and Maintenance.

4.5 MUTUAL AID

California's emergency assistance is based on a statewide mutual aid system designed to ensure that additional resources are provided to the state's political subdivisions whenever their own resources are overwhelmed or inadequate. The basis for this system is the *California Disaster and Civil Defense Master Mutual Aid Agreement*, which is entered into by and between the State of California, its various departments and agencies and the various political subdivisions, municipal corporations and public agencies to assist each other by providing resources during an emergency. The agreement obligates each signatory entity to provide aid to each other during an emergency without expectation of reimbursement. Under specific conditions, federal and state monies may be appropriated to reimburse public agencies that aid other jurisdictions. If other agreements, memoranda and contracts are used to provide assistance for consideration, the terms of those documents may affect disaster assistance eligibility and local entities may only be reimbursed if funds are available. This plan promotes the establishment of emergency assistance agreements between public and private sector agencies at all levels.

There are four approved, formal Mutual Aid Systems in California. Those systems are:

- Fire and Rescue.
- Law Enforcement.
- Coroner.
- Emergency Management (resources not covered by the other three systems).

Other informal mutual aid involves, but is not limited to the interchange of:

- Public Information.
- Medical and Health.
- Communications.
- Transportation Services.
- Facilities.
- Hazardous Materials Mutual Aid System.
- Volunteer and Private agencies.

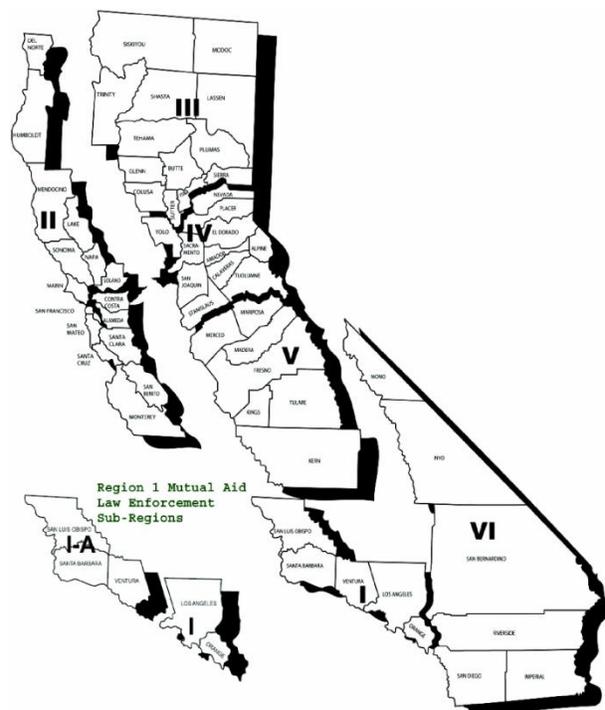


Figure 11 – California Mutual Aid Regions

California is divided into six mutual aid regions, which are subdivisions of the state emergency services organization established to facilitate the coordination of mutual aid and other emergency operations within an area of the State consisting of two or more Operational Areas. A map of the Regions is shown in [Figure 11 – California Mutual Aid Regions](#). Yolo County Housing properties are located in Mutual Aid Regions II and IV.

4.5.1 MUTUAL AID COORDINATION

Formal mutual aid requests will follow specified procedures and are processed through pre-identified mutual aid coordinators. Mutual aid requests will follow discipline-specific chains (i.e. fire, law enforcement, emergency manager, etc.) from one level of government to the next. The mutual aid coordinator receives the mutual aid request and coordinates the provision of resources from within the coordinator's geographic area of responsibility. In the event resources are unavailable at one level of government, the request is forwarded to the next higher level of government to be filled.

Field Level Requests: Requests for Master Mutual Aid Agreement resources originate from the Field Level and are managed by the Incident Commander. If the Incident Commander is unable to obtain the resource through existing local channels, the request is elevated to the next successive government level until obtained or cancelled.

Local Government Request: Local jurisdictions are responsible for the protection of life and property within the municipal geographic boundaries. The local jurisdiction where the incident occurred should assess its resource inventory and existing local agreements to determine if the

requested resource is available. When locally committed resources are exhausted and mutual aid is needed, the local official will request assistance from the Operational Area Mutual Aid Coordinator.

Operational Area Requests: The Operational Area is a composite of its political subdivisions, (i.e. municipalities, contract cities, special districts and county agencies). The Operational Area Mutual Aid Coordinator assesses the availability of resources within the Operational Area and fulfills the resource request based upon that assessment. In the event resources are unavailable at the Operational Area level, the request is forwarded to the responsible Region Mutual Aid Coordinator to be filled.

Region Level Requests: The state is geographically divided into six Mutual Aid Regions. For Law Enforcement Mutual Aid, Region I is divided into two sub-regions. Each Mutual Aid Region is comprised of multiple Operational Areas and has a Regional Mutual Aid Coordinator. The Region Mutual Aid Coordinator is granted the authority to coordinate the mutual aid response of discipline-specific resources within the Region to support a mutual aid request by a jurisdiction also within the Region. In the event resources are unavailable at the Region Level, the request is forwarded to the State Mutual Aid Coordinator to be filled.

State Level Requests: On behalf of the Governor, the Director of the California Office of Emergency Services has the responsibility for coordination of state mutual aid resources in support of local jurisdictions during times of emergency. The Director will analyze and coordinate the request by forwarding the request to an unaffected Regional Emergency Operations Center or tasking an appropriate state agency to fill the need.

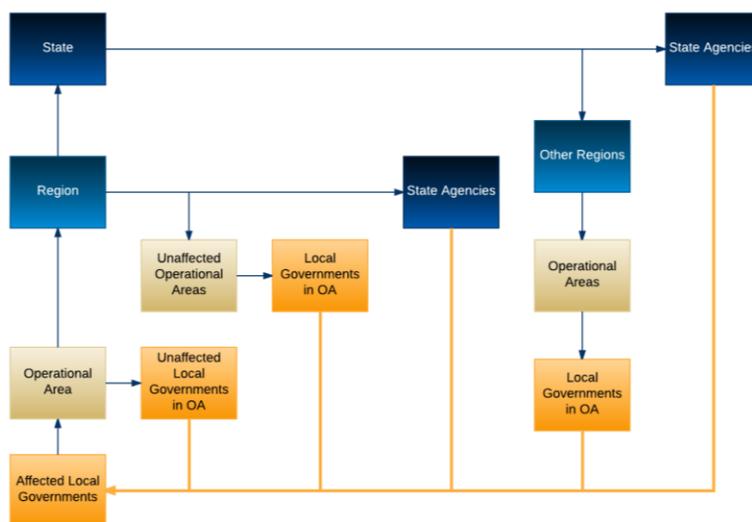


Figure 11 - Flow of Requests and Resources

For additional information regarding the City of West Sacramento Emergency Operations Center Functions, refer to the *Yolo County Housing EOC Support Annex*.

SECTION 5.0: INFORMATION COLLECTION AND DISSEMINATION

5.1 ACTION PLANNING

The use of Action Plans in the Yolo County Housing Emergency Operations Center provides a clear and measurable process for identifying objectives and priorities for a given event. Action Planning is an important management tool that involves:

- Process for identifying priorities and objectives for emergency response or recovery efforts.
- Plans which document the priorities and objectives, and the tasks and personnel assignments associated with meeting the objectives.

The Action Planning process should involve the Emergency Operations Center Director and Section Chiefs (one from each Section), along with other Emergency Operations Center staff, as needed, such as agency representatives.

5.1.1 PLANNING REQUIREMENTS

The initial Emergency Operations Center Action Plan may be a verbal plan that is developed during the first hour or two following Emergency Operations Center activation. A verbal plan may also be utilized for incidents involving a limited scope, short duration (less than 12 hours) and/or a limited number of response personnel. An Emergency Operations Center Action Plan shall be developed whenever the Emergency Operations Center is activated, either partially or fully. A written Emergency Operations Center Action Plan is required whenever:

- Two or more agencies are involved in the response.
- The incident overlaps more than one operational period.
- All Emergency Operations Center functions are fully staffed.

The Emergency Operations Center Action Plan addresses a specific operational period, which may vary in length from a few hours to days depending on the circumstances. The plan should be regularly reviewed and evaluated throughout the operational period, and revised or updated as warranted.

5.2 EMERGENCY OPERATIONS CENTER REPORTING

Information may be sent to Yolo County Housing departments, Emergency Operations Center personnel, the Yolo Operational Area and other key agencies using the Agency's Emergency Operations Center reporting system, radio, telephone, email, internet or fax. Regardless of the method of communication, all data should be verified prior to transmission. If unverified data must be transmitted, it should be clearly designated as unconfirmed information. The Yolo County Housing Emergency Operations Center will transmit reports identified in the ***Yolo County Housing EOC Support Annex*** to Agency departments and the Yolo Operational Area Emergency Operations Center, if activated.

5.3 EMERGENCY OPERATIONS CENTER REPORTING SYSTEMS

The Yolo Operational Area uses a number of different systems that are currently in use for reporting specific types of response information. These include:

- The California Common Operating Picture
- Google Docs
- Dropbox
- ESRI (Survey123, ArcGIS Online, etc.)

Yolo County Housing will use the Yolo OA developed EOC forms to report information to Yolo County in addition to utilizing the systems/applications named above.

5.4 EMERGENCY PUBLIC INFORMATION

Emergency Public Information is a priority of utmost importance during emergencies and disasters. Local governments have a primary responsibility to provide accurate and timely information to the public regarding conditions, threats, and protective measures. To avoid conflicts and confusion, the Emergency Public Information function operates best when centralized and coordinated among all involved jurisdictions, agencies and organizations.

For additional information regarding Yolo County Housing Emergency Public Information, refer to the *Yolo Operational Area External Affairs, Emergency Support Function Annex*.

SECTION 6.0: COMMUNICATIONS

Communication is a critical part of emergency management. This section outlines the Agency's communications plan and supports its mission to provide clear, effective internal and external communication between the Agency's EOC, the City EOC's, all incident response personnel, and the public.

Communication will be coordinated between the Agency's EOC and the OA EOC and all responding supporting agencies through various forms of communications devices, channels and methods. If the Agency's EOC is activated, all incident related information, updates, resource requests, etc. should be shared through methods chosen to communicate.

6.1 COMMUNICATIONS SYSTEMS

Yolo County Housing will use personnel specific email addresses while working in the Agency's EOC. The internet connectivity in the EOC is both LAN and through wifi, which is available for incoming non-Yolo County Housing partners. Telephone connectivity in the EOC is through VOIP lines, in addition to the use of cellular phones.

6.2 INTERNAL COMMUNICATIONS

All communications should be a two-way flow from the Agency's EOC Section Leadership to support staff and field responders, and vice versa. When communicating, all incident response personnel should use plain language to avoid any confusion (no acronyms or abbreviations). All incident related information should be communicated and displayed in the EOC for everyone to see. This multi-faceted approach for communication provides quick, reliable, and consistent information to all incident response personnel while ensuring that the appropriate information reaches all intended recipients.

Information will be communicated from the field to City EOC's and the Housing EOC simultaneously (in some cases) then to the OA EOC. The Policy Group in the Housing EOC will make priority decisions and provide guidance and direction to the Housing EOC General Staff, who will coordinate the management of the incident per the direction of the Policy Group. The EOC serves as the hub of information for the incident, and will communicate necessary information and response actions to the field.

6.3 NOTIFICATION AND WARNING

In addition to an effective communications capability, government must have an effective means to provide warning alerts to the population impacted or at risk as the result of an emergency. There are two alert and warning systems designed to provide residents with emergency warning information. These systems are the Integrated Public Alert & Warning System (iPAWS) and the Yolo-Alert System. Police and Fire may be required to disseminate emergency warnings to the public who cannot be reached by primary warning systems.

6.4 NON-EMERGENCY EXTERNAL COMMUNICATIONS

During an incident, the EOC expects that a high volume of calls for the public seeking incident related information will be placed to 9-1-1 and the EOC or Housing main line. Yolo County Housing will place information on its website, utilize social media and work with 2-1-1 to provide an outlet

of information to the public in an effort to relieve call influx to 9-1-1 systems. 2-1-1 personnel can provide incident related information to the inquiring public that is provided by Yolo County Housing's Public Information Officer. It is essential that 2-1-1 call centers are activated and staffed as soon as possible to handle anticipated volume of non-emergency calls related to the incident.

For additional information regarding Yolo County Housing's Warning methods, refer to ***the Yolo Operational Area Alert & Warning Support Annex.***

SECTION 7.0: ADMINISTRATION, FINANCE AND LOGISTICS

7.1 DOCUMENTATION

The Emergency Operations Center Finance/Administration Section will be responsible for maintaining records on damage assessment expenditure, recovery cost expenditures, insurance related documents, personnel overtime, and other costs associated with the emergency. Guidance is provided in their position guides at the Emergency Operations Center.

The Emergency Operations Center Planning Section will maintain copies of documents that are integral to Emergency Operations Center functions, (such as Emergency Operations Center Action Plans, Situation Status logs, position log) that together make up the history and chronology of the emergency events. Guidance is provided in their Planning Section's position guides at the Emergency Operations Center.

7.2 FINANCE

In the case of a major disaster, the Emergency Operations Center will support county, state and federal entities with cost recovery efforts, if requested and as able. Yolo County Housing citizens may benefit from the Small Business Administration, and the agency may benefit from the State and or the Federal Emergency Management Agency Public Assistance Program. The Agency may assist the citizenry with public service announcement regarding support available as unemployment benefits, worker's compensation, and insurance benefits.

7.3 EXPENDITURE TRACKING

The Agency may be reimbursed from insurance, state and/or federal sources for disaster-related expenses. The purpose of this section is to provide guidance on the record keeping requirements for claiming such expenses.

7.3.1 ELIGIBLE EXPENSES

Eligible costs are extraordinary costs incurred while providing emergency services required by the direct impact of a declared disaster and which service is the responsibility of the applicant agency. Eligible costs are generally considered to be the net costs over and above any increased revenue or subsidy for the emergency service. Ineligible expenses include costs for standby personnel and/or equipment and lost revenue.

7.3.2 RECORDKEEPING REQUIREMENTS

State and federal governments require detailed information to support claims for reimbursement. Funding will be approved or denied based upon the information supplied by applicant agencies. Documentation supporting all costs claimed will be required, and all information must relate back to individual original source records. The following guidelines should be followed when documenting disaster-related reimbursable expenses:

- Costs and revenues associated with emergency operations should be segregated from normal operating expenses.

- Separate records should be maintained for each vehicle and piece of heavy equipment used for emergency operations.
- Vehicle and equipment documentation should include the miles and/or hours operated by location and operator.
- Vehicle operating expenses should include fuel, tires, and maintenance.
- Labor costs should be compiled separate from vehicle and/or equipment expenses.
- Equipment documentation should include exactly where the equipment was used and for what; hours and minutes used; and the name of the equipment operator if applicable.
- Revenues and subsidies for emergency operations must be subtracted from any costs claimed.
- Requisitions, purchase orders, and invoices must be maintained for all supplies, materials and equipment expenses claimed.
- Costs for supplies and materials must include documentation of exactly where resources were used and for what purpose.
- All non-competitive procurements must be justified.

Expenditure tracking should commence upon notice or obvious occurrence of disasters that require expense of labor, equipment use, materials, and other expenses. The Incident Commander(s), Emergency Operations Center Director, and Emergency Operations Center staff are responsible for maintaining written records of all disaster-related personnel overtime, requests for supplies, equipment and contract personnel, and receipts for emergency purchases of supplies, equipment and other disaster-related expenses. The Agency may activate a special coding for emergency expenditure tracking which is used for both labor and equipment.

The Finance/Administration Section will compile reports, including total expenditures by category. The Finance/Administration Section Chief will submit a summary report on total costs to the Emergency Operations Center Director as requested. This information will be used for state and federal disaster assistance applications. The expenditure data and documentation is vital to state and federal agencies for requesting financial assistance during and after the disaster.

7.4 RESOURCE MANAGEMENT

7.4.1 RESOURCE PRIORITIES

When activated, the Yolo County Housing Emergency Operations Center establishes priorities for resource allocation during the emergency. All Agency resources are considered part of a pool, which may be allocated by the Emergency Operations Center to fulfill priority missions. Each department retains control of its non-assigned resources until released for an emergency assignment by the Emergency Operations Center.

7.4.2 RESOURCE REQUESTS

Resource Requests will be made through one of the following processes:

- Discipline-specific (usually Fire and Law) mutual aid systems: Requests for resources that are normally within the inventories of the mutual aid system will go from local coordinator to Operational Area Mutual Aid Coordinator to the Regional Mutual Aid Coordinator.
- All other resource requests will be made through the logistics function at each level.

Resource requests from jurisdictions within the Agency will be coordinated with the Yolo Operational Area Emergency Operations Center to determine if the resource is available internally or other more appropriate sources located within the Operational Area. Emergency Management Mutual Aid Coordinators at each level will keep the Operations Chief informed of the status of resource requests and allocations. Coordinators at each level will communicate and coordinate with each other to maintain current status on resource requests and allocations within the disaster area.

Resource requests from the Yolo County Housing Emergency Operations Center to the Yolo Operational Area Emergency Operations Center may be verbally requested and then documented. Available resources will be allocated to the requesting local government. If requests for a specific resource exceed the supply, the available resources will be allocated consistent with the priorities established through the action planning process. The Section Chiefs in the Emergency Operations Center are responsible for ensuring that priorities are followed.

Resource requests for equipment, personnel or technical assistance not available to the Agency should be coordinated with the Yolo Operational Area Emergency Operations Center to the Inland Regional Emergency Operations Center. Once the request is coordinated, approved and resources deployed, Planning, in coordination with various Operations Branches, is responsible for tracking the resources.

7.5 YOLO COUNTY HOUSING EMERGENCY OPERATIONS POLICY STATEMENT

Limitations: Due to the nature of emergency response, the outcome is not easy to predict. Therefore, it should be recognized that this plan is meant to serve as a guideline and that the outcome of the response may be limited by the scope, magnitude and duration of the event.

Suspension of Routine Activities and Availability of Employees: Day-to-day functions that do not contribute directly to the disaster operation may be suspended for the duration of an emergency. Efforts normally required for routine activities may be redirected to accomplish emergency tasks. During an emergency response, Agency employees not otherwise assigned emergency/disaster related duties will, unless otherwise restricted, be made available to augment the work of their department, or other Agency departments, if required.

Households of Emergency Response Personnel: Agency employees may not be at peak efficiency or effectiveness during a disaster if the status of their households are unknown or in doubt. Employees who are assigned disaster response duties are encouraged to make arrangements with

other employees, friends, neighbors or relatives to check on their immediate families in the event of a disaster and to communicate that information to the employee through the Yolo County Housing Emergency Operations Center.

Non-Discrimination: All local activities will be carried out in accordance with federal nondiscrimination laws. It is the Agency's policy that no service will be denied on the basis of race, religion, national origin, age, sex, marital status, veteran status, sexual orientation or the presence of any sensory, mental or physical disability.

Citizen Preparedness: This plan does not substitute government services for individual responsibility. Citizens are expected to be aware of developing events and take appropriate steps to respond in a safe and timely manner. Since the Agency's resources and personnel may be overwhelmed at the onset of a disaster event, individuals and organizations should be prepared to be self-sufficient following a disaster. The Agency will make every effort to provide information to the public, via the media and other sources to assist citizens in dealing with the emergency.

7.6 DISASTER SERVICE WORKERS

Under California Government Code, Section 3100-3109, all public employees are obligated to serve as Disaster Service Workers. Public employees (civil service) are all persons employed by any county, city, state agency or public district in the State of California. Disaster Service Workers provide services and support during declared emergencies or disasters.

In the event of a major emergency or disaster, Yolo County Housing employees may be called upon to perform certain duties in support of emergency management operations, such as: serve in a position in the Emergency Operations Center, support shelter operations, or work at a logistics base in the field.

- Agency employees may be required to work at any time during a declared emergency and may be assigned to disaster service work.
- Assignments may require service at locations, times and under conditions other than normal work assignments.
- Assignments may include duties within the Emergency Operations Center, in the field or at another designated location.

Under no circumstances will Agency employees that do not usually have a response role in their day to day responsibilities be asked to perform duties or functions that are hazardous, that they have not been trained to perform or that are beyond their recognized capabilities.

SECTION 8.0: PREPAREDNESS, TRAINING, EXERCISES AND AFTER ACTION REPORTING

8.1 PREPAREDNESS PLANNING

Yolo County Housing conducts a wide array of emergency planning activities. Planning efforts include development of internal operational documents as well as interagency response plans having multi-jurisdictional participation.

In addition to the planning activities conducted, Agency departments develop internal preparedness and contingency plans to ensure provision of government services and maintenance of departmental functions during disasters.

Emergency readiness cannot be conducted within a vacuum. The Agency is responsible for working with all Agency departments, special districts and allied agencies that are considered a component of the Yolo County Housing Emergency Management Organization. Such coordination extends to the following activities:

- Interagency plan development.
- Interagency training coordination.
- Interagency exercise development and presentation.
- Interagency response management.
- Interagency emergency public information activities.

8.1.1 COMMUNITY PREPAREDNESS AND AWARENESS

The public's response to any emergency is based on an understanding of the nature of the emergency, the potential hazards, the likely response of emergency services, and knowledge of what individuals and groups should do to increase their chances of survival and recovery.

Public awareness and education prior to an emergency or disaster will directly affect the Agency's emergency operations and recovery efforts. For this reason, Yolo County Housing will make emergency preparedness information from City, County, state and federal sources available to the member jurisdictions and our citizens upon request.

8.1.2 PREPAREDNESS ACTIONS

In identifying general preparedness actions, government works with community based organizations, faith-based organizations, other local governments/special districts, private industry, preparedness groups, and other entities to provide information relating to individual and group preparedness.

Government is limited in its ability to provide endless services and support during times of disaster, so public preparedness is essential for ensuring individual and organizational safety and protection.

8.2 READINESS TRAINING

Yolo County Housing will notify holders of this plan of training opportunities associated with emergency management and operations. Individual departments within Yolo County Housing are responsible for maintaining training records. Jurisdictions and agencies having assigned functions under this plan are encouraged to ensure that assigned personnel are properly trained to carry out these tasks.

The Yolo Office of Emergency Services develops and executes a comprehensive training program for emergency management topics on an annual basis. The established training schedule will include applicable courses of instruction and education that cover management subjects. Such instruction shall meet or exceed the Standardized Emergency Management System and The National Incident Management System training requirements.

8.3 EXERCISE AND EVALUATION

Elements of this plan will be exercised regularly. The Yolo Office of Emergency Services will conduct emergency preparedness exercises, in accordance with its annual exercise schedule, following appropriate state and federal guidance. Deficiencies identified during scheduled exercise activities will result in the development of corrective action plans to initiate appropriate corrections.

The planning development and execution of all emergency exercises will involve close coordination between all Agency departments, allied agencies, special districts, and supporting community and public service organizations.

The primary focus will be to establish a framework for inter-organizational exercise collaboration in coordination with all-hazard response and recovery planning and training activities, conducted on Yolo County Housing properties.

Emergency exercise activity will be scheduled as to follow state and federal guidance and program requirements. Exercise activity will follow the *Homeland Security Exercise and Evaluation Program* guidance and may be designed as one or more of the following exercise types:

- Drills.
- Seminars (Workshops).
- Table Top Exercises.
- Functional Exercises.
- Full Scale Exercises.

8.4 AFTER ACTION REPORTING

The Standardized Emergency Management System and National Incident Management System protocols require any city, city and county, or county declaring a local emergency for which the Governor proclaims a State of Emergency, to complete and transmit an After-Action Report to Yolo County and California Office of Emergency Services within ninety (90) days of the close of the incident period. The After Action Report will provide, at a minimum, the following:

- Response actions taken.
- Application of the Standardized Emergency Management System.
- Suggested modifications to the Standardized Emergency Management System.
- Necessary modifications to plans and procedures.
- Training needs.
- Recovery activities to date.

The After Action Report will serve as a source for documenting Yolo County Housing’s emergency response activities and identifying areas of concern and successes. It will also be utilized to develop a work plan for implementing improvements.

An After Action Report will be a composite document for all the Standardized Emergency Management System levels, providing a broad perspective of the incident, referencing more detailed documents, and addressing all areas specified in regulations. The After Action Report will include an overview of the incident, including attachments, and will also address specific areas of the response, if necessary. It will be coordinated with, but not encompass, hazard mitigation. Hazard mitigation efforts may be included in the “recovery activities to date” portion of the After Action Report.

The Yolo Office of Emergency Services is responsible for the completion and distribution of the After Action Report to county leadership, department directors, allied agencies as well as ensuring that it is sent to the California Office of Emergency Services within the required ninety (90) day timeframe.

The After Action Report will be written in simple language, well structured, brief and well presented, and geared to the public. Data for the After Action Report will be collected from debrief reports, other documents developed during the disaster response, and discussions with emergency responders. The most up-to-date form, with instructions, can be obtained from the California Office of Emergency Services.

SECTION 9.0: PLAN DEVELOPMENT AND MAINTENANCE

This section of the Yolo County Housing EOP discusses the overall approach plan development and maintenance responsibilities.

9.1 PLAN DEVELOPMENT AND MAINTENANCE RESPONSIBILITY

This plan is developed under the authority conveyed in accordance with the Agency's Emergency Organization who has the primary responsibility for ensuring that necessary changes and revisions to this plan are prepared, coordinated, published, and distributed. The Agency used the planning process prescribed by the Federal Emergency Management Agency and the State of California. This Basic Plan, Annexes, Appendices and Attachments are reviewed and updated on a regular basis. The review and updates are coordinated with all Cities where Yolo County Housing properties exist and Yolo County.

9.2 REVIEW AND UPDATING

This plan and its supporting documents will be reviewed annually, with a full document update conducted minimally every two (2) years. Changes to the plan will be published and distributed to all involved departments and organizations. Recommended changes will be received by Yolo County Housing, reviewed and distributed for comment on a regular basis.

Elements of this plan may also be modified by Yolo County Housing any time state or federal mandates, operational requirements, or legal statute so require. Once distributed, new editions to this plan shall supplant older versions and render them inoperable. These documents are included in the regular cycle of training, evaluating, reviewing, and updating as discussed in Section 9.2.

APPENDIX YCH-1: AUTHORITIES AND REFERENCES

AUTHORITIES

FEDERAL

- Robert T. Stafford Disaster Relief and Emergency Assistance Act of 1988, 42 U.S.C. 5121, et seq., as amended
- Homeland Security Presidential Directive 5, *Management of Domestic Incidents*, February 28, 2003
- Homeland Security Presidential Directive 8, *National Preparedness*, December 17, 2003
- The Code of Federal Regulations, Title 44, Chapter 1, Federal Emergency Management Agency, October 1, 2007
- Public Law 920, Federal Civil Defense Act of 1950, as amended
- Public Law 84-99, U.S. Army Corps of Engineers - Flood Fighting
- Public Law 93-288, Federal Disaster Relief Act of 1974
- Public Law 107-188, Bio-terrorism Act, June 2002
- Public Law 107-296, Homeland Security Act, January 2002
- Executive Order 13228, Office of Homeland Security, October 8, 2001
- Executive Order 13231, Critical Infrastructure Protection, October 16, 2001
- Executive Order 13234, Citizens Prepared, November 9, 2001
- Presidential Decision Directive 39 - U.S. Policy on Counter-terrorism, June 1995
- Presidential Decision Directive 62 - Combating Terrorism, May 1998
- Presidential Decision Directive 63 - Critical Infrastructure Protection, May 1998
- National Security Presidential Directive 17 - National Strategy to Combat Weapons of Mass Destruction
- Public Law 280

STATE

- California Disaster Assistance Act (CA government Code Section 8680 et. seq.)
- California Disaster and Civil Defense Master Mutual Aid Agreement
- CA Government Code (CGC), Title 1, Chapter 4, Division 8, Section 3100, (Disaster Service Workers)
- CGC, Title 2, Division 1, Chapter 7, (California Emergency Services Act)
- California Code of Regulations (CCR) Title 19, Division 2 (Standardized Emergency Management System)
- California Water Code (CWC), § 128 (Department of Water Resources - Flood Fighting)

COUNTY

- Yolo County Emergency Services/Ordinance No. 226 (1951) 403, and 894 (1980) (as amended)

REFERENCES

FEDERAL

- National Response Framework (As revised)
- National Incident Management System
- Comprehensive Preparedness Guide 101 v.2

STATE

- California State Emergency Plan, July 2010 edition
- Standardized Emergency Management System
- California Disaster Assistance Act
- Continuity of Government in California (Article IV, Section 21 of the State Constitution)
- Preservation of Local Government

COUNTY

- Yolo County Emergency Operations Plan, December 4, 2012
- Yolo County Multi-Jurisdictional Hazard Mitigation Plan, 2013
- Yolo County Joint Emergency Management Services Agreement, 2012

APPENDIX YCH-2: ACRONYMS

CDAA – California Disaster Assistance Act

CGC – California Government Code

COOP – Continuity of Operations

COG – Continuity of Government

CWC – California Water Code

EAS – Emergency Alert System

EF – Emergency Function

EMS – Emergency Medical Services

EOC – Emergency Operations Center

EOP – Emergency Operations Plan

ESF – Emergency Support Function

FOG – Field Operations Guide

HSPD – Homeland Security Presidential Directive

IDE – Initial Damage Estimate

IT – Information Technology

LAN – Local Area Network

PPD – Presidential Policy Directive

SEMS – Standardized Emergency Management System

SOG – Standard Operating Guide

SOP – Standard Operating Procedures

SRRCS – Sacramento Regional Radio Communications System

VOIP – Voice Over Internet Protocol

YECA – Yolo Emergency Communications Agency

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