



Yolo County Housing

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Dear Residents,

At Yolo County Housing, our mission is to provide quality affordable housing to our residents. In order to do so, we believe it is important to protect the health and safety of our residents. YCH is taking a proactive approach in order to help **prevent the spread of the Swine Flu Virus**, also known as A/H1N1. In order to assist you with current information regarding this situation, we have placed a link on our website at www.ycha.org to the Center for Disease Control (CDC) and the local health department. In addition, there are links to other sites that can help you and your family with general disaster preparedness. You can also call the California Department of Public Health's statewide toll-free telephone hotline at 1-888-865-0564.

YCH is actively coordinating with the Yolo County Office of Emergency Services and county public health departments. As of 4:30 p.m. today, May 5, 2009, there were no confirmed cases of Swine Flu in Yolo County. In order to help prevent the spread of the virus, here are some tips to keep you, your family, and the community safe:

1. Recognize flu symptoms (fever, cough, sore throat, nausea, chills, and muscle aches).
2. If you think you have the flu, see a doctor.
3. Avoid close contact with others (6-10 feet).
4. If you are sick, stay home.
5. Don't travel if you are sick.
6. Cover your mouth and nose when coughing or sneezing.
7. Keep your hands clean (wash or use hand sanitizer).
8. Try not to touch your eyes, nose, and mouth.
9. Keep yourself and your immune system strong.
10. Young children and older adults should get flu shots.

In order to ensure you and your family are protected as much as possible, our staff will be taking the following steps and asking for your help:

1. Staff is avoiding close contact with others, using hand sanitizer, and gloves/masks as needed to prevent the spread of the flu.
2. If you call for routine maintenance work orders, staff will ask if anyone is ill. If you or someone in your family is ill, we will gladly reschedule your routine maintenance for when you are feeling better.
3. If you are scheduled for a routine inspection, staff will ask if anyone in the household is ill. If you or someone in your family is ill, we will gladly reschedule your inspection for when you and your family are feeling better.
4. With regard to rent, we are looking at ways in which to minimize the amount of paper exchange. This may include printed instead of hand written receipts or using your cancelled check as proof of payment. In addition, staff should not assist in completing check or money orders. Please be sure to have them completed before making payment.
5. Staff will conduct virtual re-examinations (by phone and/or mail) in order to help keep you and your family healthy.

YCH expects that the flu will decrease during the warmer months, but anticipates an upswing again in the fall. We will continue to keep you informed and look for ways to improve customer service while keeping you and your family protected. Thank you!

YCH Staff

Working together to provide quality affordable housing and community development services for all
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